



COLOMBO INTERNATIONAL  
CONTAINER TERMINALS LTD

## NOTICE TO CICT CUSTOMERS

### Terminal Storage Concessions to CICT Customers due to Covid-19

The following is a summary of terminal storage concession arrangements applicable from 16<sup>th</sup> March to 07<sup>th</sup> May (both days inclusive).

#### **A. Storage at the basic rate level is applicable:**

Containers of all cargo\* types: 14<sup>th</sup> April to 07<sup>th</sup> May (31 days)

Note: \* electricity/power charges apply as per tariff

#### **B. Non-billable days (free):**

General/hazardous/Reefer\* container: 16<sup>th</sup> March to 13<sup>th</sup> April (29 days)

Unaccompanied Personal Baggage (UPB): 16<sup>th</sup> March to 20<sup>th</sup> April (36 days)

MCC: 16<sup>th</sup> March to 30<sup>th</sup> April (46 days)

Note: \* electricity/power charges apply as per tariff

#### **C. Standard Terminal Storage tariff is applicable from 8<sup>th</sup> May onwards.**

#### **D. Online deposits**

We understand the hassle you are facing and have launched the following to sort your payments and documentation:

a. Check your dues online from our eZport System which is available on

<http://www.cict.lk/ezport.php>

b. Pay by a bank deposit / online transfer via HNB, Standard Chartered Bank and HSBC.

For more details refer: <http://www.cict.lk/cash-deposit>

#### **E. Electronic document release**

Clearing & Handling Agents (CHA) lodge your clearance documents online at [CHA@cict.lk](mailto:CHA@cict.lk) to receive e-Delivery Advice (e-DA) in quick time.

CICT Customer Service hotlines: 0112 666 865 / 0113 300 109

Doc. Centre in Charge:

Ajantha Ravinath

Landline 0112 666 864

Mobile: 076 666 6901

Email: [ajantha.ravinath@cict.lk](mailto:ajantha.ravinath@cict.lk)