



24th December 2020

SAGT- Festive Season Business Hours

All SAGT terminal Services including Vessel Operations, ITT and Import/ Export services will remain unchanged (24/7 operational) during the Festive and New Year season.

SAGT Operational Contacts:

Duty manager (1 st point of contingency contact):	077 245 7402
ITT: Charinda Karunaratne	077 245 7407
Planning: Prasanga Silva	077 245 7485
Head of Terminal Operations: Senaka Ranasinghe	077 245 7412
GM Operations: Upul Jinadasa	077 245 7200

Customer Service (CS) Centre:

e-DA applications may be submitted 24/7. Gate passes will only be processed during CS Centre business hours.

After business hours, Sundays and on Public Holidays gate passes may be processed at applicable tariff by prior arrangement with CS Centre Manager Niranjith Waidyaratne on 077 245 7870 or Assistant Manager Lalith Priyantha on 077 245 7257

CS Centre business hours:

Mon-Fri:	8.00am – 7.00pm
Sat:	8:00am – 4:00pm

*Friday 25th December and Tuesday 29th December are Public Holidays.

We Wish you and your family a Prosperous and Safe Festive Season!