



DEMOCRATIC SOCIALIST REPUBLIC OF SRI LANKA

MERCHANT SHIPPING SECRETARIAT MINISTRY OF PORTS AND SHIPPING

1st Floor, Bristol Building, 43-89, York Street, Colombo 01, Sri Lanka.

Telephone: +94(0)112435127, Fax: +94(0)112435160, E-mail: dmsmos@slt.net.lk

MSN 06/2020- Guideline on Liner Demurrage Charges to be followed by Licensed Service Providers

As per Government Directions, 1st waiver of Liner demurrage -until 9th April & 2nd waiver - until 7th May.

1.Highest rates of Liner Demurrage charges in the market, as per industry sources.

No of Days	Highest Liner Demurrage Charges		
	Dry Cargo		ISO tankers
	20'	40'	
1- 7 days	Free	Free	Free
8-14 days	USD 22.05	USD 32.55	USD 50 per tank container
15 th day onwards	USD 30.00	USD 42.00	USD 65 per tank container

No of days	Reefer /Special Containers (Open Top/Flat Rack etc)	
	20'	40'
1-3 days	Free	Free
4-10 days	USD 50	USD 80
11 day onwards	USD 80	USD 100

Followings are considered when handling complaints case by case.

-Depending on commercial agreements

- Liner Demurrage Tariffs may be lower than market rates.
- Lines provide additional free time up to 14 and 21 days.

2.Delivery Order

Delivery Orders should be issued by service providers on arrival-without delays and required documents should be delivered on time to consignees.

3.Handling of Refund Claim Applications

1. All refund claim applications with supporting documents on liner demurrage charges shall be forwarded to Special Committee appointed to handle Ports, Shipping and Logistics matters/issues raised during the curfew period.
2. Refund claim applications with supporting documents on liner demurrage charges from below service providers shall be forwarded to MSS (dmsmos@slt.net.lk) by Special Committee.
 - i. Shipping Agents
 - ii. Freight Forwarders
 - iii. NVOCC Operators
 - iv. Consolidators
3. Only refund claims in respect of shipments came/cleared during the period of 16th March - 7th May are considered under this guideline. Import Section of CCC shall inform their members accordingly.
4. MSS shall forward refund claim applications to relevant licensed service providers copying with relevant association and import section of CCC.
5. Licensed service provider should inform their actions taken in this regard within 1-week period to MSS for follow up actions.

4.Actions for violations of government directions/ unethical charges

1. Service providers can only charge actual Demurrage charge of shipping line/NVOCC, from consignees. No markup can keep from demurrage charges.
2. Corrective actions should be taken by service providers to refund additional amount charged.
3. For companies with more than 2 complaints, following actions will be taken.
 - A warning letter will be issued to company and name of company will be published in our website(www.dgshipping.gov.lk)

- The relevant association(s) will be informed to take actions against the company as per codes of conducts
- Details of company will be sent to Ceylon Chamber of Commerce for making shippers & consignees aware.

4. License of company will be suspended/cancelled as per provisions under regulations, if company has not taken corrective actions to resolve matter.

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Director General of Merchant Shipping
Merchant Shipping Secretariat
Ministry of Ports and Shipping
Tel : +94-11-2435127 / +94-11-2430305
Fax : +94-11-2435160
E-mail : dmsmos@sltnet.lk
Web : www.dgshipping.gov.lk